

To attend a session at The Zone's Indoor Play Area you must agree to the terms and conditions.

By completing a booking you have agreed to the terms.

- All bookings have to be made online and pre booked.
- Pre bookings are non refundable - changing your booking to a different day/ time will require 24 hours notice prior to the original start time.
- A booking reserves a table for your visit.
- The Zone reserves the right to change the prices at any time.
- The Zone is entitled to cancel bookings at any time. We will notify you as soon as possible and issue a refund.
- All children to be accompanied by an adult (18+)
- It is the responsibility of parents/ guardians for the supervision and behaviour of their children while at The Zone. Adults are to remain in the facility at all times.
- Adults may enter the play structure to assist their child(ren) but must not play on the equipment.
- Only food and drink bought from the café can be consumed in The Zone.
- Food and drink is not allowed into the play structure.
- Customers to arrive no earlier than 5 minutes before their start time. Anyone who arrives after the start time will still have to leave at the end of the booked play session.
- Personal belongings are your responsibility. The Zone holds no responsibility or liability for damage or loss of your goods.
- Play sessions last 1 hour 45 mins, giving plenty time to enjoy The Zone. The team will notify you towards the end of the session how long is remaining.
- It is important to be ready to leave at the end of the session on time, to assist with extensive cleaning measures.
- No refunds will be given if a customer isn't allowed to or decides not to, undertake or complete the session.
- Sharp objects, video cameras/ phones and jewellery are not permitted inside the play structure.
- Shoes must be removed before entering the play structure, socks must be worn at all times.
- We advise children to wear full length clothing while in the play structure.
- Children and adults must follow the Rules of Play at all times. Failure to comply could result in dismissal of the facility.
- The manager on duty has final say on all matters.

WHERE PLAY HAPPENS

Huddersfield Giants Community Trust, The Zone,
St Andrews Road., Huddersfield, HD1 6PT